

A note from the President of the IFCA Foundation --

It's a new decade and the Foundation has updated and restructured the Senior Officer Development program. It is now a **One-day** program with topics chosen by the Host Department so it is relevant to your department's area. As an officer in your department you are faced with many responsibilities not covered specifically in company officer training. This program has been put together for officers to help you better understand the duties and liabilities. This program is primarily for officers who may be new at the chief officer rank or who act to support that administrative function. However, it is also aimed at those individuals regardless of rank, who aspire to be a Chief Officer someday.

This program is designed as an interactive program with its success directly related to your participation. At the end of each section the students are asked not only offer their feedback on the instructors but also the relevancy of the material which then drives curriculum revisions.

"Laws, Regulations & Standards - Standard Operating Procedures"

Chief John Fennell (Ret.), Elmhurst FD

- ◇ The attendee will be familiar with laws that affect the day to day operations of the department.
- ◇ The attendee will be aware of the current legislation both proposed and adopted that affect the fire service.
- ◇ The attendee will be aware of legally required operating procedures.
- ◇ The attendee will understand the mechanics of developing operating procedures.
- ◇ The attendee should be familiar with the supervisor's role in managing operating procedures.

"Conflict Resolution"

Chief Tracy Kenny, Broadview FD

- ◇ Students will identify the causes of conflict with in the Fire Service.
- ◇ Students will understand the difference between the types of conflicts, emotional/factual.
- ◇ Students will discuss how firefighters deal with personal and professional conflict.
- ◇ Students will understand the officer's responsibility to conflict.
- ◇ Students will learn the different types/styles of conflict resolution.
- ◇ Students will engage in the steps for resolution and how to a achieve successful outcome.

"Leadership for Fire Department Officers (Buddy to Boss)"

Chief Chad Hoefle, Stillman Valley FPD

- ◇ Students will be able to recognize the impact of position change.
- ◇ Students will discuss the challenges to their own management style based on this change.
- ◇ Students will identify strategies to address these challenges.

"Recruitment and Retention"

Chief Chad Hoefle, Stillman Valley FPD

- ◇ A foundation program to what the IFCA offers in a 2-day Recruitment and Retention Program.
- ◇ Participants will be provided with the knowledge, tools and resources to begin a more successful recruitment program.
- ◇ Participants will also learn valuable tips on how to retain those quality
- ◇ Volunteers and paid-on call members.

Program Schedule

Officer Development
Harlem-Roscoe FPD
February 23, 2020

Moderator: A/C Tim Leidig, West Chicago FD

08:00-08:15	Coffee & Registration
08:15-08:30	Course & Instructor Intro
08:30-10:00	"Laws, Regulations & Standard Operating Procedures"
10:00-10:15	Break
10:15-12:00	"Conflict Resolution"
12:00-13:00	Lunch
13:00-15:00	"Leadership for Officers (Buddy to Buddy)"
15:00-15:15	Break
15:15-17:00	"Recruitment & Retention"
17:00	Course Evaluations

No Cost One-Day Program

Registration
Officer Development
Harlem-Roscoe FPD
February 23 2020

Name: _____

Department: _____

Mailing Address: _____

City, Zip: _____

Email Address: _____

Phone: _____

Email to: mgriseto@illinoisfirechiefs.org

Fax to: 847.966.0782

Cancellation Policy: Even though there is no cost for the student, food and materials are provided. A cancellation less than 48 hours or a no-show will be invoiced \$30.00 for an administration fee.

New Format



Officer Development for the Twenty-First Century

Presented by
***Illinois Fire Chiefs'
Educational & Research
Foundation***

Hosted by
***Harlem-Roscoe FPD
13974 Willowbrook Rd
Roscoe, IL 61073***

Sunday, February 23, 2020