



DuPage Public Safety Communications Deputy Director Operations

DuPage Public Safety Communications (DU-COMM) is seeking a Deputy Director Operations. DU-COMM provides dispatch and radio services for twenty-two (22) police departments and twenty-two (22) fire departments in DuPage County in the western suburbs of Chicago. These districts have a population in excess of 850,000. DU-COMM has a staff of 119 and employs 87 full time 9-1-1 Telecommunicators. The FYE 2020 budget is \$16.9 million.

The Deputy Director Operations is appointed by and works under the direction of the Executive Director and is responsible for the overall management of the Operations Department including oversight of all communications center functions. The Director of Operations is part of a strong management team including Executive Director, Deputy Director of Support Services, three (3) Communication Managers, a Training/QA Manager and a Finance/HR Manager.

Qualified candidates will be expected to have:

- At least eight (8) years of increasingly responsible experience in an operational public safety communications position with five of those years in a supervisory or administrative capacity, preferably in a multi-position, multi-jurisdictional environment; or an equivalent combination of training and experience.
- Bachelor's degree in public safety, management, or related field or eight (8) years of experience in a 9-1-1 public safety communications leadership/management position. A master's degree in public administration or related field is a plus.
- Public Safety Communications Certifications are strongly preferred including but not limited to one or more of the following: NENA's Emergency Number Professional (ENP, Center Manager Certification Program (CMCP) ; IAED's Communication Center Manager (CCM); APCO's Certified Public Safety Executive (CPE), Registered Public Safety Leader Program (RPL).
- Candidates should have a comprehensive knowledge of the principles, practices and regulations pertaining to 9-1-1 systems.
- The candidate must demonstrate the requisite skills in the areas of personnel supervision; and experience in a management position in a unionized environment
- The successful candidate will be an experienced administrator with a proven track record in a progressive communications system and demonstrate a performance history of working closely with municipal officials in problem resolution and response.
- Candidates should be comfortable empowering staff, building consensus and holding individuals accountable.
- Candidates should demonstrate consistency in management decisions and exemplary follow through on policy implementation and communication.

Starting Salary: \$119,000+/- DOQ, agency vehicle, and residency within a reasonable distance of the facility is desirable.

Submit résumé, cover letter with salary history and five references via our online application system by July 19, 2019 to Kathleen Rush, Vice President or Lee McCann, Vice President.

Click here to apply: www.GovHRjobs.com