



Two Offerings

Metropolis Fire Department July 29-30, 2023

Harlem-Roscoe FPD September 23-24, 2023

What

The Metropolis Fire Department and the Harlem-Roscoe Fire Protection District will be hosting workshops presented by the IAFC Volunteer and Combination Officers Section titled "Beyond Hoses and Helmets" (BH&H), in cooperation with the Illinois Fire Chiefs Volunteer Combination Officer Committee. BH&H is an interactive workshop presenting current successful techniques on retaining, recruiting, leading, marketing, building relationships and conflict resolution.

Who should attend?

Leaders and those who aspire to be leaders of departments that manage volunteer staff of a fire department. The future of organizations staffed with volunteers or a combination of volunteers and career members is at a critical junction. Leaders will have to demonstrate to their communities the value of volunteers in the delivery of emergency services through a proactive approach to leading volunteers. Beyond Hoses & Helmets (BH&H) lays the ground work to prepare current and future leaders to lead and manage a fire department with creativity and innovation, as well as prepare them to address and face the unique challenges of leading a department staffed with volunteers, paid-on call and/or combination.

Why?

Retaining and Recruiting of volunteers continues to plaque local fire, rescue and EMS departments. The educational content in this workshop will provide tools and techniques to enhance leadership skills to improve retention and recruiting.

The quality of leaders at the local level impact the ability of a department to retain qualified and motivated volunteers. Leaders of volunteer and combination staffed departments from a cross section of the fire service designed BH&H with leaders in mind whether they are compensated or not. If you are currently a leader or desire to promote within a volunteer or combination staffed organization, you should attend and encourage your officers to attend.

Modules: (examples)

**Problem Solving
Recruitment-Retention**

**Marketing
Training**

**Leadership
Conflict Negotiations**

Team Building Communications

Completion

Students will receive a digital student manual and a certificate of attendance.

Next



Where?

Metropolis FD - 213 West 7th street Metropolis, IL 62960
 Harlem-Roscoe FPD - 13974 Willowbrook Rd. Roscoe, IL 61073
 Hotel information will be provided well in advance.

Cost?

\$50.00 per attendee

Make Your Plans Now to Attend

Online Registration Available:

Metropolis July 29-30, 2023: <https://ilfca.memberclicks.net/bbh-0723>

Harlem-Roscoe September 23-24, 2023: <https://ilfca.memberclicks.net/bbh-0923>

Register me (us) for: Metropolis FD (July 29-30, 2023) Harlem-Roscoe FPD (September 23-24, 2023)

Department _____

Name _____ Email _____

Name _____ Email _____

Name _____ Email _____

Mailing Address (street, city, state, zip) _____

Cost: \$50.00/each attendee

Check Enclosed Bill Department PO Number _____

Credit Card (Number): _____

Expiration Date: (MM/YY) _____ CVV _____

If cardholder information is different than the registration information above, please complete info below:

Cardholder Name _____

Registered Address: _____

Cardholder Phone Number: _____

Payable/Mail to: Illinois Fire Chiefs Assn., PO Box 4424, Lisle IL 60532 or email to: info@illinoisfirechiefs.org

